

 **Saving Health Care**

“Rapid Cycle Quality Improvement”

Getting to Results Faster While Pulling Our Workforce Out of the Valley of Despair



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Rapid Cycle Quality Improvement

The act of making an existing activity better or implementing a new process in less than six months so to expedite risk control and improved performance.



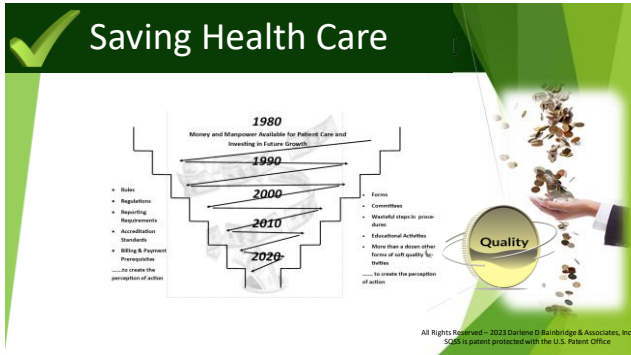
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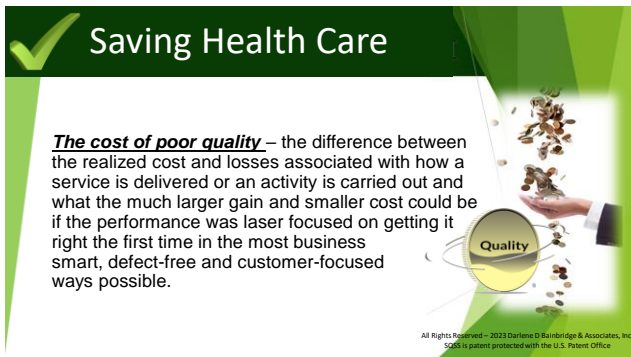
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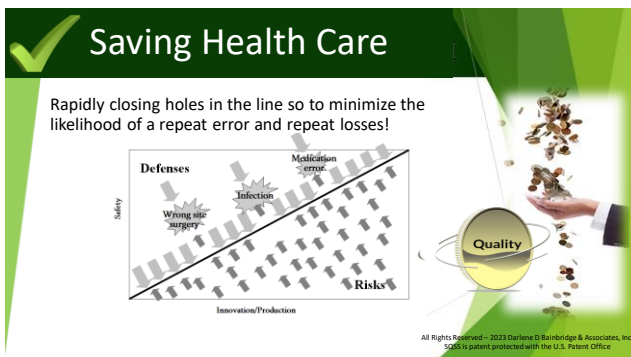
Quality improvement (QI) is a systematic, formal approach to the analysis and improvement of how well we do anything and everything that impacts our immediate and long-term **financial, operational and/or reputational health!**



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Quality Improvement

PDCA
Plan, Do, Check, Act

Quality

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Quality Improvement Management Methodology

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So, What Does Good QI Look Like?

Medical/Surgical Nursing

Performance Measure 1

QI Initiative

To have 95% of all patients report adequate hand temperature when meals are served. (show chart, show history)

	Jan 2013	Jul 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
P	48.35%	77.55%	84.10%	86.85%	86.35%	87.81%	88.00%	92.00%	96.10%	100.00%	98.00%	98.00%	98.00%
A													
C													
E													
C+													
C-													

Plan, Act, Check, Enhance

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Quality Improvement

Performance Measure 1

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Plan, Act, Check, Enhance

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Controlling for the Ring of Turmoil

Performance (Personal Productivity)

Point of Status Quo

Ring of Turmoil

Time

Despair
Fear
Frustration
Uncertainty

Stress
Anger
Obduracy
Victimhood

Hope
Anxiety
Overwhelm
Skepticism

Acceptance
Pride
Enthusiasm
Creativity

Quality

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Living in the Valley of Despair

Performance (Personal Productivity)

Point of Status Quo

Yo-Yo Effect Created by Committee Control

Time

Quality

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And, most critical in the current environment is the question of where the workforce ends up after the “improvement” is achieved – with a net gain or a net loss in productivity!

Performance (Personal Productivity)

Point of Status Quo

Margin for Gain or Loss of Productivity


Time

Quality

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Welcome to Anywhere Community Hospital's Surgery Center




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What Is Not Working For You.....

Then Turn It Into a Well Managed Rapid Cycle
Quality Improvement Initiative
So It Does!!!!!!



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