

• It is important to stay focused on office systems in managing risk.





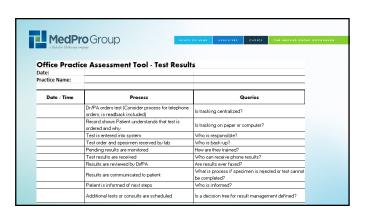


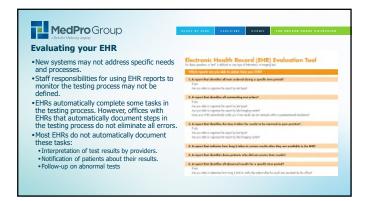




























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Resources & References
<ul> <li>Eder M, Smith SG, Cappelman J, et al. Improving Your Office Testing Process. A Toolkit for Rapid-Cycle Patient Safety and Quality Improvement. AHRQ Publication No. 13-0035. Rockville, MD: Agency for Healthcare Research and Quality; August 2013.</li> </ul>
• Patient Safety in the Office-Based Practice Settinghttps://www.acponline.org/acp_policy/policies/patient_safety_in_the_office_based_practice_setting_2017.pdf
PREVENTING ERRORS IN YOUR PRACTICE     Four Principles for Better Test-Result Tracking     https://www.aafp.org/fgm/2002/0700/p41.html
Communicating Critical Test Results     http://www.macoalition.org/initiatives/docs/CTRgriswold.pdf
Failure to Follow-Up Test Results for Ambulatory Patients: A Systematic Review     https://www.ncbl.nlm.mh.gov/pmc/articles/PMC3445972/.
Medpro: Communicating Effectively with Patients to Improve Quality and Safety     https://www.medpro.com/fa/rm-gudelines